# KCHU STRATEGIC PLAN

VISION: A fully engaged, supportive community

receiving optimum benefit from public

radio.

VALUES: Diversity

Integrity Reliability

MISSION: To provide information and entertainment

to our communities.

#### **LONG TERM GOAL:**

To re-organize and update TRI organization and procedures to better address present circumstances and keep abreast of changes to come.

### FIVE-YEAR GOAL 2021-2026

Incrementally integrate TRI into the 21st century

- increase relevance of KCHU in listening area
- local programming to audiences

# SHORT TERM GOALS AND OBJECTIVES: FY2024-2026

1. Evaluate success of a two-person management team.

#### **Objectives:**

- Balance expectations of staff and board
- Adjust budget to afford training
- 2. Implement financial stability plan that includes expanding membership and fundraising options through digital media and continued to reach local broadcast audience and streaming outreach.

#### **Objectives:**

- Increase board training for each of these areas
- Pursue underwriting options.
- Increase sustaining membership by 25%.
- Events committee will create a plan for Community events (live or digital), their publicity, and possibly membership recruitment. Examples include those in McCarthy, Kennicott, Zoom for Wrangle Mountain Center etc.
- Contact donors whose membership renewal has lapsed.
- Research issues that inhibit online fundraising. Investigate technical support as an in-kind donation.
- Initiate participating in PickClickGive. PSA's should be limited for best audience acceptance.
- Fund raising committee will be trained to hold raffles. Then it shall investigate holding raffles—online or on air. Needed are set up and prize(s). Legal requirements must be adhered to.
- 3. Expand membership of the Community Advisory Board and keep it active. **Objectives**:
  - Encourage CAB chair John Odden to meet with CAB, update membership, seek to diversify it in terms of reflecting overall population [and ensure mandatory quarterly meetings].
  - KCHU will air PSA's that promote interest in volunteering
  - Listeners who complain about programming should be referred to contact/volunteer for CAB.

- 4. Develop and distribute a listener survey to identify when and how people of various age groups and communities are listening and what they want to hear.
- 5. Complete a comprehensive Operations manual and make it available in the station.

#### **Objectives:**

- Identify personnel who are familiar with the station onsite to image equipment and add narrative. An interactive document is valuable.
- Seek a grant to fund this project, perhaps using the Foraker group.
- 6. Increase Board of Directors participation in fundraising, membership, and community events.

#### **Objectives:**

- Implement an event participation quota. For example, each member commits to one/year. Establish system to keep track with reminders as needed including under committee reports.
- Continue formulating plans.
- 7. Continue actively working toward increased local programming.

#### **Objectives:**

- Improve recruitment of members, board members, and volunteers from Valdez.
- Tap other entities and develop programming, podcasting with reporting, school groups, and volunteer music or non music shows.
- Propose cooperating agreements with regional news organizations like the Copper River Record, The Cordova Times, etc.
- Produce local stories to be read by authors and stories read by volunteers for a "family hour"
- Train volunteers.
- Tap locals to produce station ID's.
- 8. Maintain and review Diversity Plan annually per CPB requirements and publish on website.
- 9. Maintain and review Conflict of Interest Plan annually per CPB requirements and publish on website.

- 10. Improve and document continued efficiency through regional and statewide networking, communication, and collaboration.
  - ie., how do other stations in the state do their operations manual
  - Facilitate KCHU staff attendance at Alaska Journalism conference
  - Quarterly communication with news directors across the state
  - Document via email reports to Bergstrom
  - Rely on other stations to supplement areas KCHU is not covering.
- 11. Install FM antenna in Valdez coverage only to broadcast local meetings and repeat AM signal.

## **Objectives**:

- Locate funding possibly from city of Valdez and other grant sources
- 12. Update equipment in the office and field.